

Status update; warehouse operations are moving towards full functionality

After the data attack that affected Speed Group, Luna's provider of logistics and warehousing operations, we are moving closer to a start up of all systems. The work is progressing according to plan and the goal of being fully operational again on Tuesday the 4th of October continues to apply.

Over the course of the week, experienced technicians have been working non-stop to resolve the situation. The work is progressing according to plan, and we are moving towards a full-scale start up of the logistics and warehousing operations on Tuesday the 4th of October. Focus is on system updates, inventory of the systems and continued distribution of deliveries.

It is a very positive announcement that the warehouse operations are planned to return to normal functioning at the beginning of next week. However, we at Luna would of course like to apologize for the inconvenience that the lockdown has resulted in.

Good to know is that during the restart of the system certain errors may occur. Products that are being ordered may show an inventory balance of zero – which is incorrect and does not match the actual balance. It is important that you continue to place your orders as usual to get the fastest possible delivery.

The timetable from Speed Group is reliable. Naturally we will continue to provide updates on progress and eventual deviations.

If you have any questions, do not hesitate to contact our customer service on +46 (0)322-60 62 60 or kundservice@luna.se